



exonerated™

## RETURN & EXCHANGE FORM

Transaction I.D./Receipt #: \_\_\_\_\_

Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_  
First Name Last Name

### REASON FOR RETURN/EXCHANGE:

- Did not like fit
- Did not like the item
- Item was too small/big
- Changed your mind
- Received wrong item(s)
- Damaged or Defective
- Other

### RETURN OR EXCHANGE:

- Return (for a refund)
- Exchange (see form)

\*If you want to exchange an item, we recommend that you reorder the item through our website and handle your original purchase as a refund. This will allow you to acquire your desired item faster and prevent out of stock situations.

### RETURN ADDRESS:

Attention: Returns Dept.

### EXCHANGE ITEM(S) FOR:

ORIGINAL STYLE#	COLOR	SIZE	PRICE	NEW STYLE#	COLOR	SIZE	PRICE	COMMENTS

**\*PLEASE NOTE: RETURNS WILL ONLY BE ACCEPTED WITHIN 35 DAYS OF THE TRANSACTION I.D./INVOICE DATE. We recommend sending your return via Insured Priority Mail, UPS, or FedEx. We are NOT responsible for lost packages. All jewelry MUST be returned in a box or it will be refused.**

## OUR RETURN POLICY

- Every garment we sell is satisfaction guaranteed and you may return the item for a full refund (minus the shipping charges).
- The customer is responsible for all shipping costs unless the item(s) received was damaged.
- All items must be sent back within 30 days of invoice date.
- Any items received after 35 days will not be returned or exchanged, and will be sent back to the customer.
- All returns must be in saleable condition, UNWORN, UNWASHED and all of the items packaging and tags must be in tact, or no refund or exchange will be issued.
- Your transaction I.D./Invoice# must appear on this Return & Exchange form in order to complete your request.
- If you no longer have a copy of your Transaction I.D./Invoice#, please email: [support@exonerated.com](mailto:support@exonerated.com) and provide us with the email address used to pay for your item(s) and state that you wish to obtain your Transaction I.D./Invoice#.

- We are sorry, but when exchanging items, credit can only be issued per invoice/transaction amount, not combined with multiple returns.
- Products meant to be used on/for/with food or hold liquids: **ALL SALES ARE FINAL**, due to sanitary reasons.

## HOW TO RETURN

- Fill out this Return & Exchange form and enclose it in a sealed (and preferably insured) package with the item you are returning. Please send your package to the full return address provided at the top of this form.
- You will be notified via email once your return/exchange has been received and a processed.
- Please note that your desired exchange item may be out of stock by the time your return is received. You should enter in multiple style numbers and state in the comments section which item is your 1st, 2nd, and 3rd choices.
- For questions, please contact: [support@exonerated.com](mailto:support@exonerated.com)